District Magistrate or the State Governments in respect of:—

1. Imprisonment in the cause of freedom struggle for six months or more (three months in the case of women, SC & ST); or
2. Internment in his home or externment from the district for six months or more; or
3. In-capacitation of a permanent nature in a lathi charge or firing while participating in the freedom movement; or
4. Confiscation or attachment of property for involvement in the national struggle; or
5. Loss of Government job for participation in the freedom movement.

When no official records are available, a suitable certificate from a freedom fighter who has suffered imprisonment for five years or more in the freedom struggle (i.e. a veteran freedom fighter) will do.

(d) Not applicable in view of (c) above.

Complaint regarding Telephones at Chanakyapuri Exchange

3623. SHRI RAM RATAN RAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the telephone numbers of Chanakyapuri Exchange, Delhi regarding which complaints were received during the period from 1st August, 1994 to 20th August, 1994 each day;

(b) the dates on which each of these telephones were set right;

(c) the telephone numbers which have not so far been set right inspite of their being out of order for (i) one week (ii) two weeks and (iii) three weeks; and

(d) the reasons for which these could not be set right?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) to (d) The information is being collected and will be laid on the Table of the House.

Deterioration in the working of Telephones in Delhi

3624. SHRI RAM RATAN RAM:
SHRI JANARDHANA POOJARI:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the names of telephone exchanges functioning under MTNL Delhi;

(b) whether Government are aware that FRS (Fault Repair Service) of these exchanges are not effective and most of the officeres incharge of these services including complaint service 2198 of various exchanges are not working;

(c) if these are working then what are the telephone numbers in each exchange about which complaint of its being out of order was received the date on which the complaint was received and the date on which it was rectified (i) from 1st July, 1994 to 31st July, 1994 and from 1st August, 94 to 20th August, 94; and

(d) the steps Government propose to take to ensure that complaints are registered and officers A.E. SDO and DEO are available to rectify the defects?

The Minister of State of the Ministry of COMMUNICATIONS (SHRI SUKH RAM): (a) The information is given in the Annexure.

[*See* Appendix 171, Annexure No. 62]

(b) The fault repair service in MTNL Delhi is functioning satisfactorily. Complaints booked on 198/xxx 2198 are being attended promptly. On an average 66% of the faults booked are cleared within 24 hours and remaining faults are cleared within the next 2-3 days barring few which comes under cable faults and which take time in rectification although the cable fault rectification work is carried on round the clock. Faults on account of cable break dowṅs/Cable theft however take longer to attend. The officers are discharging their functions satisfactorily. During the rainy seasons due to cable break downs and other damages to the external plant the number of complaints and faults go up which may affect the working of FRS during the rainy seasons.